



Sussex Sperm Bank

Buy Back Request Form

Please complete all the fields and email the completed form to: BuyBack@SussexSpermBank.com

Customer Name: _____

Phone Number: _____

Email Address: _____

Order Number: _____

Order Date: _____

Donor Code/Name: _____

Number of Vials Purchased: _____

IUI: _____ ICI: _____ IUI ART: _____ ICI ART: _____

Vials to Return:

IUI: _____ ICI: _____ IUI ART: _____ ICI ART: _____

Reason for Return:

Bank Name _____

Sort Code _____

Account Number _____

The only method available for the return of funds is via direct bank transfer.

Achieved Pregnancy: Yes No

Sussex Sperm Bank reimburses the customer 50% of the original purchase price for any unused units that are stored at our lab in Hove, UK.

Our buy back program is valid for 24 months after purchase, and does not apply to any shipping, family slot or storage fees, or to any discounts offered. All vials must have been purchased and stored at Sussex Sperm Bank without ever leaving the premises. Samples that have left our facility are no longer eligible for the buy back.

Vial buy back is subject to approval by the Sussex Sperm Bank, and all storage accounts and family slots must be up to date in order to receive a refund. Discounts or promotions are not available for refunds. Any refunds will be made via direct bank transfer within three weeks of vial cancellation.

Terms and conditions are subject to change.

Signed Patient 1: _____ Date: _____

Signed Patient 2: _____ Date: _____